

Our Services

- Providing help and advice
- Providing information about our hospital's services
- Listening to you and answering your questions
- Advocating for you if things go wrong
- Investigating your complaints

If you are making a complaint, please provide us with your consent regarding access to personal information:

I hereby consent for CHI at Crumlin to access my child's Healthcare Record for the purposes of investigating my complaint.

Please tick YES NO

Please note that refusing access to your child's Healthcare Record may impact on our ability to properly investigate your complaint.

Signature: _____

Date: _____



Contact Us

Opening Hours:
9am - 1pm, 2pm - 5pm Monday to Friday
Closed weekends & public holidays

Call Us:
+ 353 (1) 409 6715
+ 353 (1) 409 6986

Email Us:
pacs@olchc.ie

Write To Us:
Patient Advocacy & Corporate Services, CHI at Crumlin, Crumlin, Dublin 12

Make An Appointment To Visit Us:
Ground Floor, Administration Building
(past the chapel)

Visit Our Website:
www.olchc.ie

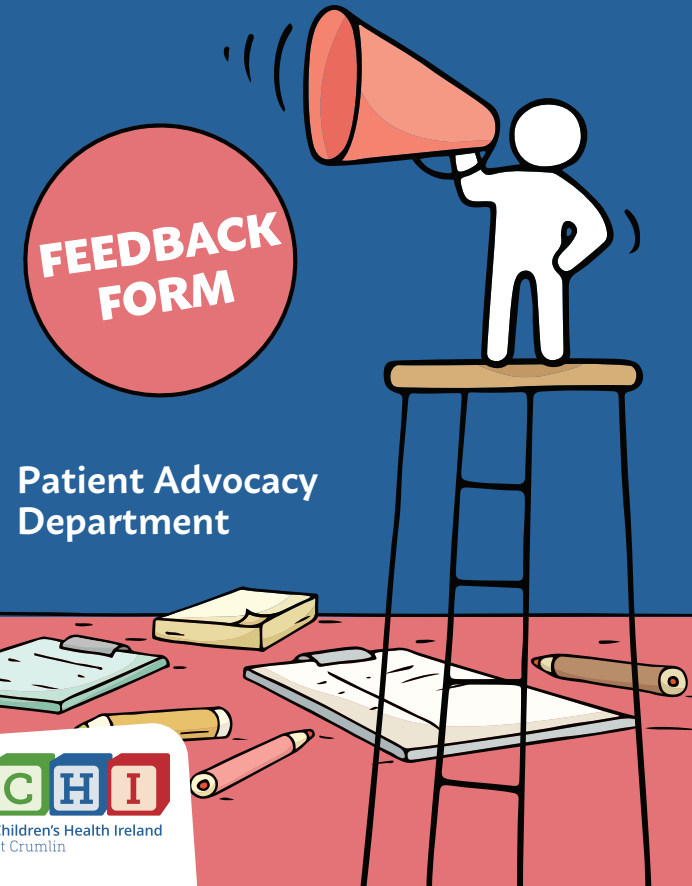
Ms Brenda Ryan
Patient Advocacy & Corporate Services Manager



Are We Doing A Good Job?

Let us know if we're doing a good job or help us to identify ways to improve

Tell us about your hospital experience



Feedback Form

***Date:**

***Name:**

I am a:

- Patient Carer
 Family Member Friend
 Guardian Visitor
 Other (Please specify):

Email:

***Telephone:**

***Address:**

***REQUIRED INFORMATION:**



***Nature of feedback:**

- Comment/suggestion
 Compliment
 Complaint

***Would you like us to respond to your feedback?**

- Yes No

***If yes, how would you like us to contact you?**

- Email Post
 Phone
 In person, I'm staying in the hospital

***Please specify the area your feedback relates to (Ward/Speciality/Department)**



Your Feedback:

Thank you

