ESSENTIAL PHONE NUMBERS

Local Garda Station

HSE Ambulance Control
1850 211 8619

NEOCC

Our Lady’s Children’s Hospital
01 409 6100

Nursing Site Manager
Bleep 8327

UK Transplant Coordinator

NOTES

We will be required to share your personal information with the HSE Ambulance Control and the Air Corp and the Coastguard for transport purposes only. We may also have to provide information to provide ambulance companies.
The following steps are recommended when your infant / child is awaiting organ transplantation.

- Ensure your infant / child’s E112 is valid.
- Keep mobile phone turned on and in credit at all times. Day and night
- Ensure passports, travel documents and visas are in date.
- Inform family / friends and arrange the support backup that may be needed e.g. childcare
- Contact your local Welfare Officer, who may be in a position to assist with the costs and advise when you are overseas.
- Pack bags – 1 small bag per person (cabin size luggage) to a max of 10kg. Max 2 bags in total for travel.
- Go through the mobilisation plan monthly with NEOCC or more frequently, if you have questions or concerns.
- Apply for the European Health Insurance Card (E112) for parents when overseas.
- Transport of parents on the air ambulance is at the discretion of the aircraft commander. If you have any questions, please contact NEOCC.
- Inform the NEOCC ambulance control, if you will be more than 80kms (50 miles) distance from your home. This includes visits or stays in hospitals including OLCHC.

- Inform Nursing Site Manager in OLCHC, if your child is in hospital including OLCHC.
- Inform the senior nurse on duty that your child is on an active transplant list, if you are an inpatient in any hospital.
- Try to carry on your normal daily routine.
- In the event that the donor organ is unsuitable, you will be responsible for booking the return of your own flights. Please ensure that you bring a credit card / visa debit card with you for this reason. Remember keep all receipts.
- The cost of the flights for one parent and child will be reimbursed by the HSE (TAS) under E112 / Treatment abroad scheme on proof of receipts and boarding pass.

REMEMBER to bring the following items, if required:
- Passports for all travelling
- Mobile phone & charger
- Medication for infant / child and parent
- Baby seat / booster for transport.
- Cash and bank card
- Luggage – max 2 small bags, as per instructions.
- Contact phone numbers.
- Child’s comforts (cuddly toy, games etc)

TRANSPORT
Follow the steps below when you get a notification call that a donor organ may be available:

- Please confirm with the transplant coordinator if your infant / child needs to fast.
- Contact NEOCC 1850 211 869
- Contact family / friends as pre-arranged re: childcare etc.
- Keep mobile turned on. Keep volume loud and available at all times.

NEOCC will contact you to discuss:
- The transfer from the hospital to the airport.
- Flight from Ireland to the UK.
- Ground transport in the UK to the hospital

Please read carefully and regularly, the instructions given to you by the transplant coordinator in the UK Transplant Centre and all information from NOCC and OLCHC.